

Problems with Remote Transmission

PLEASE PRINT CLEARLY

Name: _____

Phone or email address: _____

Location: _____

Date Problem Occurred: _____

Date Problem is Being Reported: _____

Title of Class: _____

Instructor: _____

Has this problem happened more than once? (If so, how often): _____

In the space below, please explain the problem, providing as much pertinent detail as possible, so we can investigate the issue. Let us know if this is a recurring problem this semester (i.e., “The class keeps losing audio.” “I keep getting disconnected from class.” “Class recordings aren’t working.” or “Our site seems to lose videoconferencing every class starting around 8:30 pm.”)

EMAIL this form to QARA@temple.edu or FAX it: 267.468.8565
